





Hi-Speed Industrial Service  
7030 Ryburn Dr  
Millington, Tn 38053  
901-873-5300

## Field Service Ticket

FolderID: 104235  
FormID: 23679888

**WESTERN FOODS LLC**  
5215 INDUSTRIAL DR,S  
PINE BLUFF, AR 71602

Job Information		
1. Hi-Speed Job Number	104235	
2. Asset Type	ACM mill	
3. Make		P3
		
4. Model		P4
		
5. Serial Number		
6. Customer Asset ID/Asset Name	ACM 2	
Service Call Details		
7. Service Objectives	<i>To balance mill and check pulleys</i>	

Hi-Speed Industrial Service disclaims all warranties, both express and implied, relating to the information, reports, opinions and analysis disclosed to the Customer by Hi-Speed. Hi-Speed shall not be liable for any errors or omissions, or any losses, injury or damages arising from the use of such information, reports, opinions and analysis by the Customer.

8. Services Performed

*We checked vibration on the unit and with analysis found that the large motor, small motor and the mill rotor all had an imbalance at the same frequency. The frequency matched the turning speed of the mill rotor perfectly. The entire unit is vibrating because of the mill rotor and you can see the rotor wobbling while running with a strobe light. Upon further inspection and comparing to the mill next to it we found that the rotor has a lot of play in it where there should be no play. The two thrust bearings in the top of the main shaft should lock it into place and not be able to move. It seems the unit may have a thrust bearing set in the wrong direction from the last time it was rebuilt, have a bad shoulder that needs machined, or in the drawings it looks like there is a locking ring that goes on top of the thrust bearings that could possibly be missing. There is too much play in the unit and needs to be inspected further.*



9. Service Technician Recommendations

Approval Signatures

10. Service Technician Signature

Trevor Hall

A handwritten signature in black ink, appearing to be 'Trevor Hall', written on a white background.

11. Customer Signature

Moises Guadarrama

A handwritten signature in black ink, appearing to be 'Moises Guadarrama', written on a white background.