



## Field Service Ticket

FolderID: 104036  
FormID: 23129577

**WESTERN FOODS LLC**  
5215 INDUSTRIAL DR,S  
PINE BLUFF, AR 71602  
LITTLE ROCK MOTOR SHOP

### Job Information

- |                                 |        |
|---------------------------------|--------|
| 1. Hi-Speed Job Number          | 104036 |
| 2. Asset Type                   | Motor  |
| 3. Make                         |        |
| 4. Model                        |        |
| 5. Serial Number                |        |
| 6. Customer Asset ID/Asset Name |        |

### Service Call Details



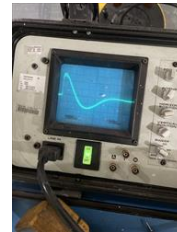
7. Service Objectives

*Check motor*

8. Services Performed

P8

*Checked motor connection. Connection looked good. Surge tested motor, motor checked good. Top side of the breaker has 250 volts on it with soft start not set to run. Bottom of soft start is bleeding 250 volts on the bottom side of it on all 3 legs without being started and has 480 volts on the top side. Ohms on soft start L1-T1 are 150k. Ohms from L2 -T2 are 150k. Ohms on L3-T3 are 250k. With diode check on meter, L1-L2 reads 0.0005. L2-L3 is 0. L1-L3 is 0. The problem customer is experiencing is leading to the soft start. Wires from the breaker to the motor are also cracked. Customer is going to replace.*



9. Service Technician Recommendations

*Replace soft start and replace leads.*

### Approval Signatures

10. Service Technician Signature

**Trevor Hall**

A handwritten signature in black ink, appearing to read 'T. Hall', written in a cursive style.

11. Customer Signature

**Moises Guadarrama**

A handwritten signature in black ink, appearing to read 'Moises Guadarrama', written in a cursive style.