



KEEPING YOUR FACILITY UP TO SPEED
— EVERY DAY SINCE 1946 —

LR Motor Shop Repairs

Job Number 104761

Prepared for Clarksville Light & Water (12117)

710 East Main
Clarksville AR

Table of Contents

Submersible Pump Repair Report - *LR MOTOR
SHOP*

Submersible Pump Repair Report: *10075104*

1.0

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Submersible Pump Repair Report

Clarksville Light & Water (12117)

710 East Main
Clarksville, AR

FolderID: 104761
FormID: 24833707

Submersible Pump Repair Report

Location: LR MOTOR SHOP

Serial Number: 10075104

Description: PENTAIR MR W PUMP
EXPLOSION PROOF
TEMP CODE T4 (NO UL #)

Make: PENTAIR

Model: SA4NX100FB

Serial: 10075104

V: 460 (V)

RPM: 1150 (RPM)

Hz: 60 (Hz)

Phase: 3

Service Factor: 2.2

Impeller Diameter: 6.37 (in)

Priorities Found: ● 7 - High ● 22 - Good

General

1. Job Number

104761



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2. Report Date	07/14/2025
3. Customer	Clarksville Light & Water
Initial Pump Inspection	
4. Power Cord Wire Size	14 AWG
5. Power Cord # of Conductors	4
6. Power Cord Length	ft
Cord has been cut off	




7. Power Cord Condtion	(F) Fail
8. Sensor Cord Wire Size	18 AWG
9. Sensor Cord # of Conductors	5

10. Sensor Cord Length


ft

 Cord has been cut off



 11. Sensor Cord Condition (F) Fail

 12. Sensor Cord for Thermal Protection? (Y) Yes

 13. Sensor Cord for Water Protection (Y) Yes

 14. Bowl Condition (P) Pass



 15. Impeller Condition (F) Fail



16. Number of Wear Rings 1

 17. Wear Ring Condition (P) Pass

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18. Wear Ring Size	in
Na	
19. Wear Ring Clearance to Impeller	in
Na	
20. Wear Ring Material	cast iron
21. Seal Surfaces Condition	(P) Pass
22. Seal Type	Mechanical

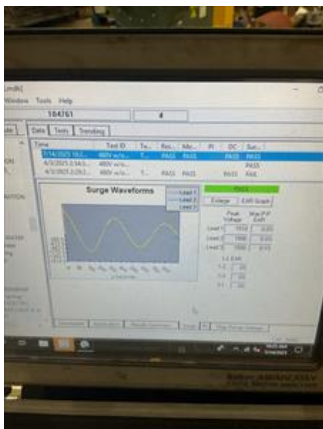


23. Number of Seals	2
24. Seal Material on Rotary Face	carbon
25. Seal Material on Stationary Seat	ceramic
26. Elastic Component Material	Buna
27. Seal OD	mm
2.125	
28. Seal ID	in
1.50	
29. Seal Sleeve Material	
Na	
30. Seal Plate Condition	(P) Pass
31. Water Sensor in Seal Cavity?	(Y) Yes
32. Oil Filled Seal Cavity?	(Y) Yes
33. Oil Filled Stator?	(Y) Yes

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Initial Inspection

34. Number of Leads	3
35. Lead Length	10 Inches
36. Lead Size	14
37. Lead Condition	(P) Pass
38. Lead Markings	none
39. Lead Size for Oil Filled Stator	14 AWG
40. Lug Size, Condition, and Type	Na
41. Overload Required?	(Y) Yes
42. Winding RTD's	(N) No
43. Winding Rtd's Condition	(NA) Not Applicable
44. Shaft Run Out	0.0001
45. Does Shaft Turn Freely	yes
46. Does Shaft Have Visible Damage	No
47. Bearing Rtd's	(N) No
48. Bearing Rtd's Condition	(NA) Not Applicable
49. Contamination	None
50. Frame Condition	(P) Pass
51. Fan Condition	(NA) Not Applicable
52. Broken or missing components	None
Initial Electric Test	
53. Resistance to Ground	6657 Mohm
54. Winding Resistance 1-2	21.74 Ohm
55. Winding Resistance 2-3	21.74 Ohm's
56. Winding Resistance 1-3	21.74 Ohm's
57. Resistive Imbalance	0.005 %
58. Hi-Pot	0.0997 Ua
59. Surge Test	(P) Pass



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60. Stator Condition

wash and dry



61. Failure Location

Na

Initial Rotor Inspection

62. Rotor Type	aluminum cage
63. Air Gap <10% Variation	(NA) Not Applicable
64. Number of Rotor Bars	48
65. Number of Broken Rotor Bars	0
66. Growler Test	(P) Pass
67. Rotor Condition	(P) Pass



Mechanical Inspection

68. Bearing Manufacturer	KOYO
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70. Bearing DE Type	ball
71. DE Bearing Qty.	1
72. Bearing ODE Size	6303 C3



73. Bearing ODE Type	ball
74. ODE Bearing Qty.	1
75. Insulated Bearing	No
76. Lubrication Type	oil
77. Grease Condition	(NA) Not Applicable
78. Bearing Retainers	(N) No
79. Shaft Grounding Device	(N) No
80. DE Seal	(Y) Yes
81. DE Seal Type/Size	Mechanical
Shaft 1.50 Seat 2.125	
82. ODE Seal	(Y) Yes
83. ODE Seal Type/Size	Mechanical shaft 1.25 Seat 1.875

Root Cause of Failure



Found inside of the seal cavity

85. Cause of Failure

Snap ring missing on shaft that holds seal in place

86. Comments

Needs new seals bearings and impeller also new cords

87. Service Technician

RW

Co sign: TRH

Machine Fit Inspection Report

88. Shaft Run Out

89. Initial Shaft Run Out

"

90. Final Shaft Run Out

91. DE Bearing Shaft Fit

92. DE Initial Shaft Bearing Fit Size

Measure 1

Measure 2

Measure 3

93. DE Final Shaft Bearing Fit Size

Measure 1

Measure 2

Measure 3

94. ODE Bearing Shaft Fit

95. ODE Initial Shaft Bearing Fit Size

Measure 1

Measure 2

Measure 3

96. ODE Final Shaft Bearing Fit Size

Measure 1

Measure 2

Measure 3

97. DE Air Seal Shaft Fit

98. DE Air Seal Shaft Size

Initial

Final

99. ODE Air Seal Shaft Fit

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100. ODE Air Seal Shaft Size			
Initial		Final	
101. DE Endbell Fit			
102. DE Initial Endbell Fit Size			
Measure 1	Measure 2		Measure 3
103. DE Final Endbell Fit Size			
Measure 1	Measure 2		Measure 3
104. DE Endbell Fit Insulated			
105. DE Endbell Air Seal Fit			
106. DE Endbell Air Seal Fit Size			
Initial		Final	
107. ODE Endbell Fit			
108. ODE Initial Endbell Fit Size			
Measure 1	Measure 2		Measure 3
109. ODE Final Endbell Fit Size			
Measure 1	Measure 2		Measure 3
110. ODE Endbell Fit Insulated			
111. ODE Endbell Air Seal Fit			
112. ODE Endbell Air Seal Fit Size			
Initial		Final	
113. Foot Flatness			
114. Foot Condition			
115. Flange Condition			
116. Service Technician			
Balancing Report			
117. Balance Type			
118. Balance Operating Speed			
119. Start Left End			
120. Start Right End			
121. Balancing Specification			
122. Finish Left End			
123. Finish Right End			
124. Service Technician			
Assembly and Final Test			
125. Rotor and Impeller Balanced			
126. Stator Housing Refilled with Oil (if required)			
127. Stator Pressure Test			
128. Seal Cavity Pressure Test			
129. Time Under Pressure			
130. Overload Continuity			
131. Water Sensor Open?			

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132. Meggar Testing Reading			
133. Surge Test			
134. Hi-Pot			
135. Winding Resistance			
1-2	2-3	3-1	
136. Test Run			
137. Test Run Voltage			
Phase A	Phase B	Phase C	
138. Test Run Current			
Phase A	Phase B	Phase C	
139. DE Vibration Reading			
Horizontal	Vertical	Axial	
140. ODE Vibration Reading			
Horizontal	Vertical	Axial	
141. Ambient Temp at start of Test Run			
142. Temp at 5 minutes			
143. Temp at 10 minutes			
144. Temp at 15 minutes			
145. Temp at 20 minutes			
146. Temp at 25 minutes			
147. Temp at 30 minutes			
148. Temp at 35 minutes			
149. Temp at 40 minutes			
150. Temp at 45 minutes			
151. Temp at 50 minutes			
152. Temp at 55 minutes			
153. Temp at 60 minutes			
154. Motor Paint			
155. Service Technician			



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1. **APPLICABILITY.** The sale of any and all goods and/or services by Mock, Inc. d/b/a Hi-Speed Industrial Service ("Hi-Speed") shall be specifically conditioned upon and subject to the following terms and conditions which are incorporated by reference into any contracts and purchase orders with Hi-Speed, and which shall form and become a part of any agreement related thereto. Buyer's acceptance of any offer or quotation made by Hi-Speed for sale of any goods or services is expressly made subject to the terms and conditions set forth herein and to be so effective, Buyer need not sign or approve these Terms and Conditions to be bound hereunder provided a copy of same is provided to Buyer through any means. None of the terms and conditions contained herein may be added to, expanded, changed, modified, superseded or otherwise altered except as revised in writing and duly executed by Hi-Speed, and all orders received by Hi-Speed shall be governed only by the terms and conditions contained herein, notwithstanding any terms, conditions or provisions of any purchase order, release order, authorization or any other form issued by the Buyer. Hi-Speed hereby objects to any additional, modified, changed, deleted, altered or other terms and conditions not contained herein and notifies Buyer that any such terms or provisions are expressly rejected by Hi-Speed.
2. **PRICE.** All quoted prices shall remain firm and binding for a period of thirty (30) days from the date of quotation or for the period specifically stated in the quotation. The price for any and all goods and/or services ordered or approved by Buyer after thirty (30) days from the date of any quotation are subject to any increase in price that may occur after the expiration of thirty (30) days from the issuance of the quotation and the date the Buyer releases any shipment.
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4. **BILLING AND PAYMENT TERMS.** Hi-Speed shall invoice Buyer for all goods and/or services as same are rendered at the address listed on the quotation. Payments for all goods and/or services shall be due thirty (30) days from the date of the current invoice or as otherwise set forth in the quotation. Late payments are subject to a late fee of 5% of the total invoice amount. Recurring late payments may lead to a deposit requirement on future services or sale of goods. Buyer shall be liable to Hi-Speed for any and all fees and expenses incurred by Hi-Speed to collect any invoices or to enforce these Standard Terms and Conditions, including but not limited to, attorney's fees.
5. **DELIVERY OF GOODS AND/OR SERVICES.** Unless otherwise identified in the quotation, all shipments are F.O.B. Hi-Speed's warehouse and the title to and all risk of loss with respect to any goods shipped shall pass to Buyer when such goods are delivered to the carrier at Hi-Speed's warehouse. Hi-Speed will use its best efforts to affect delivery by the date or dates specified in the quotation. However, Hi-Speed shall not be liable for delay in or failure to make shipment, or to perform services, by any identified date for any reason whatsoever, including but not limited to, causes beyond its reasonable control, such as strikes, fires, floods, epidemics, quarantines, restrictions, severe weather, embargos, acts of God, or public enemy, war, riot, delays in transportation or the inability to obtain necessary labor, materials or manufacturing facilities.
6. **DELIVERY SITE AND TIME FOR PERFORMANCE.** Hi-Speed and Buyer agree that time is of the essence for the purchase order and that Buyer shall fully cooperate with Hi-Speed in order to allow Hi-Speed full access to prosecute its work diligently and in an orderly manner. Buyer shall assist Hi-Speed in every way possible to avoid delaying, disrupting or interfering with the progress of Hi-Speed's work at the project site. In the event Hi-Speed's work is delayed, hindered, suspended, disrupted, re-sequenced or interfered with or rendered less efficient or more costly or adversely affected in any way as a result of acts or omissions of Buyer or other contractors or employees of Buyer or by any other reason beyond Hi-Speed's control and without the fault of Hi-Speed, then, in such event, Buyer shall be liable to Hi-Speed for any damages, additional costs, expenses, labor, materials, man hours, acceleration costs, overtime, additional jobsite overhead, extended home office overhead, and any and all other direct and indirect expenses of whatsoever nature or kind, caused in whole or in part, as a result of any of the above-referenced occurrences. Hi-Speed's project records will be the basis for computing the additional costs and damages of Hi-Speed's labor, materials, expenses and overhead related to such changes. BUYER WARRANTS THAT THE SITE FOR DELIVERY OR INSTALLATION OF ANY GOODS AND/OR FOR THE PERFORMANCE OF ANY SERVICES SHALL BE READY AND ADEQUATE FOR HI-SPEED'S DELIVERY OF GOODS AND/OR PERFORMANCE OF SERVICES AND THAT HI-SPEED SHALL HAVE FULL ACCESS THERETO, FREE OF ALL OBSTRUCTIONS. BUYER SHALL ASSUME ALL EXTRA COSTS ASSOCIATED WITH HI-SPEED'S INABILITY TO INSTALL ANY GOODS OR PERFORM ANY SERVICES AS A RESULT OF BUYER'S FAILURE TO COMPLY WITH THIS PROVISION. HI-SPEED MAY NOT INSPECT THE SITE PRIOR TO DELIVERY AND/OR INSTALLATION OF GOODS AND/OR PERFORMANCE OF SERVICES AND MAKES NO WARRANTY AS TO THE SUFFICIENCY OF THE SITE FOR THE DELIVERY AND/OR INSTALLATION OF GOODS AND/OR THE PERFORMANCE OF SERVICES AT SUCH SITE.
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8. **WARRANTIES.** Hi-Speed warrants that all goods shall conform in all material aspects to the goods identified in the quotation to Buyer and/or purchase order, and Hi-Speed makes to Buyer the manufacturer's express warranty for any goods sold to Buyer, which is offered by the manufacturer at the time of acceptance of any quotation by Buyer. This warranty is conditioned upon the installation, operation, and maintenance of the goods in accordance with the manufacturer's recommendations and/or standard industry practice and the goods at all times being operated or used under normal operating conditions for which they were designed. Hi-Speed, at its sole option, will repair or

replace any defective or non-conforming goods in accordance with the applicable manufacturer's warranty. Warranty for any defective or incorrect parts is limited to the repair or replacement of those parts. Hi-Speed warrants that all services will conform in all material respects to the description of services identified in the quotation and will be performed in a good and workmanlike manner in accordance with industry practices and standards. Should the services be reasonably rejected or not conform with the foregoing warranties, Hi-Speed shall, at its sole cost, re-perform the defective or nonconforming services. Notwithstanding the foregoing, these warranties do not extend to goods or services to the extent that such goods have been subject to misuse, neglect or abuse not caused by Hi-Speed or have been used in violation of the approved written instructions furnished to Buyer. THE FOREGOING REPRESENTS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY HI-SPEED WITH RESPECT TO ALL GOODS SOLD AND IS IN LIEU OF ALL OTHER WARRANTIES EITHER EXPRESS OR IMPLIED. HI-SPEED EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE. BUYER WAIVES ANY CLAIM THAT THESE EXCLUSIONS OR LIMITATIONS DEPRIVE IT OF AN ADEQUATE REMEDY AT EQUITY OR LAW OR CAUSE THIS AGREEMENT TO FAIL IN ITS ESSENTIAL PURPOSE. BUYER SHALL BE ENTITLED TO NO OTHER REMEDY OTHER THAN AS SET FORTH HEREIN, REGARDLESS OF THE CLAIM OR CAUSE OF ACTION, WHETHER BASED IN CONTRACT, TORT, NEGLIGENCE, GOODS LIABILITY, STRICT LIABILITY OR OTHERWISE.

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11. **GOVERNING LAW AND JURISDICTION.** Any controversy arising out of any quotation, the purchase order, the goods sold or delivered, repair or replacement thereof, or any services provided pursuant to any quotation or any purchase order, or these Standard Terms and Conditions shall be governed by the laws of the state of Tennessee without regard to any choice of law provisions and any cause of action related in any manner thereto shall be brought only in the state or federal courts of Shelby County, Tennessee.
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