



KEEPING YOUR FACILITY UP TO SPEED
— EVERY DAY SINCE 1946 —

LR Motor Shop Repairs

Job Number 104256

Prepared for CITY OF HOT SPRINGS (11859)

860 COZY ACRES ROAD
MOUNTAIN PINE AR 71956

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Hi-Speed Industrial Service
7030 Ryburn Dr
Millington, Tn 38053
901-873-5300

Submersible Pump Repair Report
CITY OF HOT SPRINGS (11859)
860 COZY ACRES ROAD
MOUNTAIN PINE, AR 71956

FolderID: 104256
FormID: 23679027

Submersible Pump Repair Report

Location: LR MOTOR SHOP

Serial Number:

Description: PUMP-NO DATA

Make: Reliance

RPM: 900 (RPM)

Hz: 60 (Hz)

Phase: 3

Priorities Found: ● 2 - High ● 19 - Good

General

1. Job Number

104250



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1.0



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2. Report Date	
3. Customer	City Of Hotsprings
Initial Pump Inspection	
4. Power Cord Wire Size	AWG
5. Power Cord # of Conductors	
6. Power Cord Length	ft
7. Power Cord Condition	
8. Sensor Cord Wire Size	AWG
9. Sensor Cord # of Conductors	
10. Sensor Cord Length	ft
11. Sensor Cord Condition	(N) NA
12. Sensor Cord for Thermal Protection?	
13. Sensor Cord for Water Protection	
14. Bowl Condition	
● 15. Impeller Condition	(P) Pass
16. Number of Wear Rings	
17. Wear Ring Condition	
18. Wear Ring Size	in
19. Wear Ring Clearance to Impeller	in
20. Wear Ring Material	
● 21. Seal Surfaces Condition	(F) Fail
22. Seal Type	Mechanical Lip
<div> National 471192 lip seal, National 472439 lip seal, mechanical seal is carbon ceramic proprietary seal </div>	
23. Number of Seals	3
24. Seal Material on Rotary Face	carbon
25. Seal Material on Stationary Seat	ceramic
26. Elastic Component Material	Buna
27. Seal OD	2.875 in
28. Seal ID	1.875 in
29. Seal Sleeve Material	stainless
● 30. Seal Plate Condition	(P) Pass
31. Water Sensor in Seal Cavity?	(NA) Not Applicable
32. Oil Filled Seal Cavity?	(NA) Not Applicable

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33. Oil Filled Stator?	(NA) Not Applicable
Initial Inspection	
34. Number of Leads	
35. Lead Length	Inches
36. Lead Size	
37. Lead Condition	
38. Lead Markings	
39. Lead Size for Oil Filled Stator	AWG
40. Lug Size, Condition, and Type	
41. Overload Required?	
42. Winding RTD's	
43. Winding Rtd's Condition	
44. Shaft Run Out	
45. Does Shaft Turn Freely	
46. Does Shaft Have Visible Damage	
47. Bearing Rtd's	
48. Bearing Rtd's Condition	
49. Contamination	
50. Frame Condition	(P) Pass
51. Fan Condition	
52. Broken or missing components	
None	
Initial Electric Test	
53. Resistance to Ground	Mohm
54. Winding Resistance 1-2	Ohm
55. Winding Resistance 2-3	Ohm's
56. Winding Resistance 1-3	Ohm's
57. Resistive Imbalance	%
58. Hi-Pot	Ua
59. Surge Test	
60. Stator Condition	
61. Failure Location	
Initial Rotor Inspection	
62. Rotor Type	
63. Air Gap <10% Variation	
64. Number of Rotor Bars	
65. Number of Broken Rotor Bars	
66. Growler Test	
67. Rotor Condition	
Mechanical Inspection	
68. Bearing Manufacturer	na
69. Bearing DE Size	6310
70. Bearing DE Type	ball
71. DE Bearing Qty.	1
72. Bearing ODE Size	6310
73. Bearing ODE Type	ball
74. ODE Bearing Qty.	1

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75. Insulated Bearing	
76. Lubrication Type	grease
77. Grease Condition	(P) Pass
78. Bearing Retainers	(Y) Yes
Snap ring and spanner nut	
79. Shaft Grounding Device	(NA) Not Applicable
80. DE Seal	(Y) Yes
81. DE Seal Type/Size	lip 471192
82. ODE Seal	(Y) Yes
83. ODE Seal Type/Size	lip 472439
Root Cause of Failure	
84. Component Failure	seal
85. Cause of Failure	Leaking
86. Comments	471192 lip seal, 472439 lip seal, seal sleeve, proprietary mechanical seal
87. Service Technician	David Maclin
	
Machine Fit Inspection Report	
88. Shaft Run Out	(P) Pass
De 0.0005, output (impeller end) 0.0000	
89. Initial Shaft Run Out	"
90. Final Shaft Run Out	"
91. DE Bearing Shaft Fit	(F) Fail
New fit 1.9691	



92. DE Initial Shaft Bearing Fit Size			
Measure 1	Measure 2	Measure 3	
1.9692	1.9692	1.9692	
93. DE Final Shaft Bearing Fit Size			
Measure 1	Measure 2	Measure 3	


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<div><div></div></div>	94. ODE Bearing Shaft Fit	(P) Pass	
	95. ODE Initial Shaft Bearing Fit Size		
	Measure 1	Measure 2	Measure 3
	1.9691	1.969	1.9691
	96. ODE Final Shaft Bearing Fit Size		
	Measure 1	Measure 2	Measure 3
<div><div></div></div>	97. DE Air Seal Shaft Fit	(P) Pass	
	98. DE Air Seal Shaft Size		
	Initial	Final	
<div><div></div></div>	99. ODE Air Seal Shaft Fit	(P) Pass	
	100. ODE Air Seal Shaft Size		
	Initial	Final	
<div><div></div></div>	101. DE Endbell Fit	(P) Pass	
	102. DE Initial Endbell Fit Size		
	Measure 1	Measure 2	Measure 3
	4.3314	4.3313	4.3313
	103. DE Final Endbell Fit Size		
	Measure 1	Measure 2	Measure 3
	104. DE Endbell Fit Insulated		
<div><div></div></div>	105. DE Endbell Air Seal Fit	(P) Pass	
	106. DE Endbell Air Seal Fit Size		
	Initial	Final	
<div><div></div></div>	107. ODE Endbell Fit	(P) Pass	
	108. ODE Initial Endbell Fit Size		
	Measure 1	Measure 2	Measure 3
	4.3312	4.3312	4.3312
	109. ODE Final Endbell Fit Size		
	Measure 1	Measure 2	Measure 3
	3.5435	3.5435	3.5435



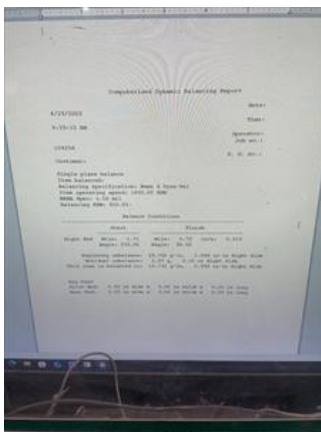
4.3316, 4.3316, 4.3316

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110. ODE Endbell Fit Insulated	
111. ODE Endbell Air Seal Fit	(P) Pass
112. ODE Endbell Air Seal Fit Size	
Initial	Final
113. Foot Flatness	
114. Foot Condition	
115. Flange Condition	(P) Pass
116. Service Technician	David Maclin
	

Balancing Report

117. Balance Type



118. Balance Operating Speed	410 RPM
119. Start Left End	Mills
120. Start Right End	1.71 Mills
121. Balancing Specification	
122. Finish Left End	Mills
123. Finish Right End	0.73 Mills
124. Service Technician	RW
	

Assembly and Final Test

125. Rotor and Impeller Balanced	(Y) Yes
126. Stator Housing Refilled with Oil (if required)	(NA) Not Applicable
127. Stator Pressure Test	(N) NA
128. Seal Cavity Pressure Test	(N) NA
129. Time Under Pressure	min
130. Overload Continuity	(N) NA
131. Water Sensor Open?	(NA) Not Applicable

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132. Meggar Testing Reading	Mohm		
● 133. Surge Test	(NA) Not Applicable		
134. Hi-Pot	Ua		
135. Winding Resistance			
1-2	2-3	3-1	
136. Test Run	(N) NA		
137. Test Run Voltage			
Phase A	Phase B	Phase C	
138. Test Run Current			
Phase A	Phase B	Phase C	
139. DE Vibration Reading			
Horizontal	Vertical	Axial	
140. ODE Vibration Reading			
Horizontal	Vertical	Axial	
141. Ambient Temp at start of Test Run	Degrees F.		
142. Temp at 5 minutes	Degrees F.		
143. Temp at 10 minutes	Degrees F.		
144. Temp at 15 minutes	Degrees F.		
145. Temp at 20 minutes	Degrees F.		
146. Temp at 25 minutes	Degrees F.		
147. Temp at 30 minutes	Degrees F.		
148. Temp at 35 minutes	Degrees F.		
149. Temp at 40 minutes	Degrees F.		
150. Temp at 45 minutes	Degrees F.		
151. Temp at 50 minutes	Degrees F.		
152. Temp at 55 minutes	Degrees F.		
153. Temp at 60 minutes	Degrees F.		
● 154. Motor Paint	(P) Pass		



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155. Service Technician

RW

Co sign TRH

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1.10



Hi-Speed Industrial Service
7030 Ryburn Dr
Millington, Tn 38053
901-873-5300

AC Random Coil Rewind Report

FolderID: 104256
FormID: 24166612

CITY OF HOT SPRINGS (11859)

860 COZY ACRES ROAD
MOUNTAIN PINE, AR 71956

LR MOTOR SHOP

Priorities Found: ● 1 - Good

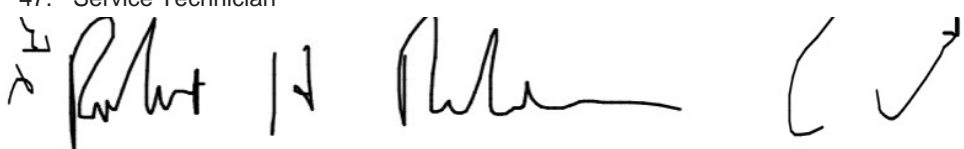
General	
1. Job Number	104265
2. Report Date	04/21/2025
3. Customer	City Of Hot springs
Stator Winding	
4. Core Length	4.375 "
5. Core ID	6.562 "
6. Back Iron Depth	"
■ 1 "	
7. Slot Depth	"
■ .75	
8. Tooth Width	0.25 "
9. Number of Vents	
10. Vent Width	
● 11. Before Burnout Core loss	(P) Pass
12. Flux Before Burnout	
13. Watts before burnout	Watts
14. Watts loss per lb. before burnout	W/lbs.
15. After Burnout Core Loss	
16. Flux After burnout	
17. Watts After Burnout	Watts
18. Watts loss per lb After Burnout	2400 W/lbs.
19. Core Iron Condition	
20. RTD's	
21. RTD's Reading	
22. Motor Heaters	
23. Heater Qty.	
24. Heater Voltage	
25. Heater Wattage	
26. Thermistors	
27. Number of Poles	
■ 4	
28. Slots	48
29. Number of Coils	24
30. Coil Weight	Lbs.
31. Lead Markings	
3	

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32. Grouping	
12Of 2	
33. Multiple Wires	
34. Wire Size	
2#15	
35. Turns per coil	
10-12	
14-16 Turns	
36. Pitch 1 to:	
10-12	
37. Connection	
1&2Wye	
38. Lead Length	12 "
39. Lead Size	16
40. Number of Leads	
9	
41. Megger Reading After Rewind	15624 Mohms
42. Coil Machine Slot	
7 Lbs OF # 21 Copper Wire	
3 FT OF EPDM # 12Lead Wire	
43. Coil Machine Tip	
44. Coil Machine Pitch	
45. Hi Pot Reading After Rewind	10993 Ua
46. Surge Pattern After Rewind	
47. Service Technician	RHR
	
Dre 2.75 ODE2.75 7 Lbs OF # 20 Copper Wire 7 Lbs OF # 21 Copper Wire 3 FT #12 Lead	



STANDARD TERMS AND CONDITIONS FOR PURCHASE OF GOOD AND/OR SERVICES

1. **APPLICABILITY.** The sale of any and all goods and/or services by Mock, Inc. d/b/a Hi-Speed Industrial Service ("Hi-Speed") shall be specifically conditioned upon and subject to the following terms and conditions which are incorporated by reference into any contracts and purchase orders with Hi-Speed, and which shall form and become a part of any agreement related thereto. Buyer's acceptance of any offer or quotation made by Hi-Speed for sale of any goods or services is expressly made subject to the terms and conditions set forth herein and to be so effective, Buyer need not sign or approve these Terms and Conditions to be bound hereunder provided a copy of same is provided to Buyer through any means. None of the terms and conditions contained herein may be added to, expanded, changed, modified, superseded or otherwise altered except as revised in writing and duly executed by Hi-Speed, and all orders received by Hi-Speed shall be governed only by the terms and conditions contained herein, notwithstanding any terms, conditions or provisions of any purchase order, release order, authorization or any other form issued by the Buyer. Hi-Speed hereby objects to any additional, modified, changed, deleted, altered or other terms and conditions not contained herein and notifies Buyer that any such terms or provisions are expressly rejected by Hi-Speed.
2. **PRICE.** All quoted prices shall remain firm and binding for a period of thirty (30) days from the date of quotation or for the period specifically stated in the quotation. The price for any and all goods and/or services ordered or approved by Buyer after thirty (30) days from the date of any quotation are subject to any increase in price that may occur after the expiration of thirty (30) days from the issuance of the quotation and the date the Buyer releases any shipment.
3. **SCOPE OF GOODS AND/OR SERVICES.** The goods and/or services provided by Hi-Speed pursuant to any quotation shall be limited exclusively to those goods and/or services expressly identified therein. Hi-Speed does not assume any responsibility and/or liability for the failure to provide any other goods and/or services not identified in any quotation. Modifications, additions or deletions to or from the scope referenced in any quotation shall only be effective if evidenced in writing and signed by Hi-Speed. The sale of any of all goods and/or services affected by such modification, addition or deletion shall be subject to these same Standard Terms and Conditions whether or not referenced therein.
4. **BILLING AND PAYMENT TERMS.** Hi-Speed shall invoice Buyer for all goods and/or services as same are rendered at the address listed on the quotation. Payments for all goods and/or services shall be due thirty (30) days from the date of the current invoice or as otherwise set forth in the quotation. Late payments are subject to a late fee of 5% of the total invoice amount. Recurring late payments may lead to a deposit requirement on future services or sale of goods. Buyer shall be liable to Hi-Speed for any and all fees and expenses incurred by Hi-Speed to collect any invoices or to enforce these Standard Terms and Conditions, including but not limited to, attorney's fees.
5. **DELIVERY OF GOODS AND/OR SERVICES.** Unless otherwise identified in the quotation, all shipments are F.O.B. Hi-Speed's warehouse and the title to and all risk of loss with respect to any goods shipped shall pass to Buyer when such goods are delivered to the carrier at Hi-Speed's warehouse. Hi-Speed will use its best efforts to affect delivery by the date or dates specified in the quotation. However, Hi-Speed shall not be liable for delay in or failure to make shipment, or to perform services, by any identified date for any reason whatsoever, including but not limited to, causes beyond its reasonable control, such as strikes, fires, floods, epidemics, quarantines, restrictions, severe weather, embargos, acts of God, or public enemy, war, riot, delays in transportation or the inability to obtain necessary labor, materials or manufacturing facilities.
6. **DELIVERY SITE AND TIME FOR PERFORMANCE.** Hi-Speed and Buyer agree that time is of the essence for the purchase order and that Buyer shall fully cooperate with Hi-Speed in order to allow Hi-Speed full access to prosecute its work diligently and in an orderly manner. Buyer shall assist Hi-Speed in every way possible to avoid delaying, disrupting or interfering with the progress of Hi-Speed's work at the project site. In the event Hi-Speed's work is delayed, hindered, suspended, disrupted, re-sequenced or interfered with or rendered less efficient or more costly or adversely affected in any way as a result of acts or omissions of Buyer or other contractors or employees of Buyer or by any other reason beyond Hi-Speed's control and without the fault of Hi-Speed, then, in such event, Buyer shall be liable to Hi-Speed for any damages, additional costs, expenses, labor, materials, man hours, acceleration costs, overtime, additional jobsite overhead, extended home office overhead, and any and all other direct and indirect expenses of whatsoever nature or kind, caused in whole or in part, as a result of any of the above-referenced occurrences. Hi-Speed's project records will be the basis for computing the additional costs and damages of Hi-Speed's labor, materials, expenses and overhead related to such changes. BUYER WARRANTS THAT THE SITE FOR DELIVERY OR INSTALLATION OF ANY GOODS AND/OR FOR THE PERFORMANCE OF ANY SERVICES SHALL BE READY AND ADEQUATE FOR HI-SPEED'S DELIVERY OF GOODS AND/OR PERFORMANCE OF SERVICES AND THAT HI-SPEED SHALL HAVE FULL ACCESS THERETO, FREE OF ALL OBSTRUCTIONS. BUYER SHALL ASSUME ALL EXTRA COSTS ASSOCIATED WITH HI-SPEED'S INABILITY TO INSTALL ANY GOODS OR PERFORM ANY SERVICES AS A RESULT OF BUYER'S FAILURE TO COMPLY WITH THIS PROVISION. HI-SPEED MAY NOT INSPECT THE SITE PRIOR TO DELIVERY AND/OR INSTALLATION OF GOODS AND/OR PERFORMANCE OF SERVICES AND MAKES NO WARRANTY AS TO THE SUFFICIENCY OF THE SITE FOR THE DELIVERY AND/OR INSTALLATION OF GOODS AND/OR THE PERFORMANCE OF SERVICES AT SUCH SITE.
7. **INSPECTION/ACCEPTANCE.** All goods and services ordered pursuant to any quotation shall be subject to inspection by Buyer after delivery or performance to determine conformity with the quotation and/or purchase order and Hi-Speed's advertised or published specifications. Buyer shall have a period of thirty (30) days from shipment of goods at the delivery destination specified in the quotation within which to inspect the goods for conformity with the quotation, order and/or Hi-Speed's advertised and published specifications and to provide Hi-Speed with written notice of any discrepancy or rejection. Buyer shall have a period of thirty (30) days following completion of any services within which to inspect the services for conformity with the quotation, purchase order and/or Hi-Speed's advertised and published specifications and to provide Hi-Speed with written notice of any discrepancy or rejection. If the goods delivered or services performed do not so conform, upon delivery of notice to Hi-Speed of any discrepancy, nonconformance or rejection, Hi-Speed shall have sixty (60) days to cure the alleged discrepancy and/or nonconformance. If Hi-Speed fails to cure in this time period, Buyer shall have the right to reject such goods or services. After the cure period, goods that have been delivered and rejected, in whole or in part, shall be returned to Hi-Speed. Buyer shall notify Hi-Speed and arrange for the return of the goods as required. Should such non-conforming services be rejected Hi-Speed shall, at its sole cost, re-perform the non-conforming services. Inspection or failure to inspect on any occasion shall not affect Buyer's rights under the warranty provisions herein.
8. **WARRANTIES.** Hi-Speed warrants that all goods shall conform in all material aspects to the goods identified in the quotation to Buyer and/or purchase order, and Hi-Speed makes to Buyer the manufacturer's express warranty for any goods sold to Buyer, which is offered by the manufacturer at the time of acceptance of any quotation by Buyer. This warranty is conditioned upon the installation, operation, and maintenance of the goods in accordance with the manufacturer's recommendations and/or standard industry practice and the goods at all times being operated or used under normal operating conditions for which they were designed. Hi-Speed, at its sole option, will repair or

replace any defective or non-conforming goods in accordance with the applicable manufacturer's warranty. Warranty for any defective or incorrect parts is limited to the repair or replacement of those parts. Hi-Speed warrants that all services will conform in all material respects to the description of services identified in the quotation and will be performed in a good and workmanlike manner in accordance with industry practices and standards. Should the services be reasonably rejected or not conform with the foregoing warranties, Hi-Speed shall, at its sole cost, re-perform the defective or nonconforming services. Notwithstanding the foregoing, these warranties do not extend to goods or services to the extent that such goods have been subject to misuse, neglect or abuse not caused by Hi-Speed or have been used in violation of the approved written instructions furnished to Buyer. THE FOREGOING REPRESENTS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY HI-SPEED WITH RESPECT TO ALL GOODS SOLD AND IS IN LIEU OF ALL OTHER WARRANTIES EITHER EXPRESS OR IMPLIED. HI-SPEED EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE. BUYER WAIVES ANY CLAIM THAT THESE EXCLUSIONS OR LIMITATIONS DEPRIVE IT OF AN ADEQUATE REMEDY AT EQUITY OR LAW OR CAUSE THIS AGREEMENT TO FAIL IN ITS ESSENTIAL PURPOSE. BUYER SHALL BE ENTITLED TO NO OTHER REMEDY OTHER THAN AS SET FORTH HEREIN, REGARDLESS OF THE CLAIM OR CAUSE OF ACTION, WHETHER BASED IN CONTRACT, TORT, NEGLIGENCE, GOODS LIABILITY, STRICT LIABILITY OR OTHERWISE.

9. **LIMITATION OF DAMAGES.** HI-SPEED SHALL HAVE NO LIABILITY TO BUYER WITH RESPECT TO THE SALE OR DELIVERY OF ANY GOODS OR THE REPAIR THEREOF OR WITH RESPECT TO THE SALE OR PERFORMANCE OF ANY SERVICES, FOR LOST PROFITS, SPECIAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND OR NATURE WHETHER ARISING IN CONTRACT, TORT, GOODS LIABILITY OR OTHERWISE, EVEN IF HI-SPEED WAS ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGES. HI-SPEED SHALL NOT BE LIABLE FOR ANY DAMAGES OR DELAYS CAUSED BY ANY FAILURE TO MAKE ANY DELIVERY OF GOODS BY ANY EXPECTED TIME OR DATE OR THE FAILURE TO PROVIDE OR COMPLETE ANY SERVICES BY ANY EXPECTED DATE OR TIME. IN NO EVENT SHALL HI-SPEED BE LIABLE TO BUYER FOR ANY DAMAGES WHATSOEVER IN EXCESS OF THE TOTAL PRICE PAID FOR ALL GOODS AND/OR SERVICES HEREUNDER OR REFERENCED IN ANY QUOTATION OR THE PURCHASE ORDER.
10. **SEVERABILITY.** The partial or complete invalidity of any provision of these Standard Terms and Conditions shall not affect the enforceability of the remainder of these Standard Terms and Conditions. If any provision is found to be invalid or unenforceable, that portion shall be modified to make it enforceable or shall be stricken and the remainder of these Standard Terms and Conditions shall enforced.
11. **GOVERNING LAW AND JURISDICTION.** Any controversy arising out of any quotation, the purchase order, the goods sold or delivered, repair or replacement thereof, or any services provided pursuant to any quotation or any purchase order, or these Standard Terms and Conditions shall be governed by the laws of the state of Tennessee without regard to any choice of law provisions and any cause of action related in any manner thereto shall be brought only in the state or federal courts of Shelby County, Tennessee.
12. **ABANDONED EQUIPMENT.** Hi-Speed requires that Buyer promptly pick up or provide shipment instructions for Buyer equipment or other Buyer property in Hi-Speed's possession. If equipment or other Buyer property is left with Hi-Speed and not picked up within six (6) months after Hi-Speed's final action related to the applicable property (e.g. evaluation, teardown, estimate, completion of services), Hi-Speed will consider such property abandoned and may dispose of it in accordance with applicable law. Buyer agrees to hold Hi-Speed harmless for any damage or claim for such abandoned property and acknowledges that Hi-Speed may discard or recycle it at Hi-Speed's sole and absolute discretion. Specifically, Hi-Speed may sell Buyer's abandoned property at a private or public sale and retain the proceeds to offset Hi-Speed's storage, inspection and servicing costs. For the avoidance of doubt, Hi-Speed reserves its statutory and other lawful liens for unpaid charges related to abandoned property.
13. **FORCE MAJEURE.** Neither party shall be responsible for any delay or failure in performance of any party of the quotation, purchase order or these Standard Terms and Conditions to the extent that such delays or failures are caused by fire, flood, earthquake, explosion, war, embargo, government requirement, civil or military authority, acts of God, or any other circumstances beyond its reasonable control and not involving any fault or negligence on the party affected ("Condition"). If any such Condition occurs, the party delayed or unable to perform shall promptly give written notice to the other party and, if such Condition remains at the end of thirty (30) days, the party affected by the other party's delay and inability to perform may elect to (i) terminate such order or part thereof, or (ii) suspend the order for the duration of the Condition, if the Buyer is the suspending party, buy elsewhere comparable material to be sold under the order and apply to any commitment the purchase price of such purchase, and resume performance of the order once the Condition ceases, with an option in the affected party to extend the period of this order up to the length of the time the Condition endures.
14. **NONWAIVER.** No course of dealing or failure of either party to strictly enforce any term, right, or condition of these Standard Terms and Conditions will be construed as a waiver of such term, right or condition. Any waiver by Hi-Speed will only be in writing and will waive no succeeding breach of a term, right or condition.
15. **ASSIGNMENT.** The rights and obligations of the parties shall neither be assigned nor delegated without the prior written consent of the other party. However, any party may assign or delegate its respective rights and obligations, in whole or in part, (i) to any subsidiary, (ii) pursuant to other financing, merger or reorganization or (iii) pursuant to any sale or transfer of substantially all of the assets of the assigning party. These Standard Terms and Conditions shall bind the heirs, successors and assigns of the parties hereto.
16. **NO INDIVIDUAL LIABILITY.** Notwithstanding any other agreement to the contrary, the Buyer agrees that in no event will the Buyer hold and Hi-Speed owner, director, officer or employee personally liable for unintentional tortious conduct or conduct that constitutes the breach of any contract between Hi-Speed and the Buyer, even if the Hi-Speed owner, director, officer or employee is or could be construed to be a party to such contract.