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| **Customer:** | JMS - Jonesboro  | **Location/Desc:** | Jonesboro  |
| **Address:** | 2801 Commerce Drive  | **Performed by:** | Justin Joy  |
|   | Jonesboro,AR 72402  | **Date:** | 05/08/2024  |
| **Job/Order#** |   |   |   |

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| **Reason for call:** | Hoist was going down but no up function  |
| **Description of work:** | Troubleshot hoist determined up function voltage not being sent to hoist from radio. Swapped out up relay and had up function for a few minutes before radio stopped all functions from happening. Radio circuitry has failed.  |
| **Equipment and material used:** | Customer supplied  |
| **Recommended additional work:** | Replace radio. Customer has 3 radios of this type and wants it replaced. Customer wants quote on exact replacement. Customer wants quote for replacement style with belly box. Customer wants quote on rebuilding current radio.  |

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| **Main Contact:** | Brad Howerton  |
| **Customer Signature:** |   |