

INSTALLATION, OPERATION & SERVICE MANUAL



Pulse[™] Monitor Software Version 1.0.1 Pulse[™] Monitor Card Software Revision 1.4.0 Pulse[™] Monitor Card Product Revision 0.1.0.0





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INTRODUCTION

Congratulations on the purchase of a Pulse monitor. The Pulse monitor is an electronic device that records key information with a time/date stamp every time an AC motor is turned on. The program data can be used as a tool to help assist you in trouble shooting hard to figure out field problems for machinery-using AC motors and help determine preventative maintenance intervals.

IMPORTANT! PLEASE READ!



Before proceeding any further, please read the following important information regarding the Pulse monitor and its proper handling and use:





Be certain the electrical power supply is OFF and locked in the open position before attempting any electrical connections to the hoist.



Be sure to disconnect all AC input power before downloading information from or handling the Pulse monitor circuit board.



Please read this manual completely before installing the Pulse monitor.



The Pulse monitor card must be rigidly secured in the control panel as illustrated in this manual. Failure to do so may result in damage to the pulse monitor card and to the equipment being monitored



Only qualified personnel should perform service.





PULSE MONITOR KITS

The Pulse monitor is available in several different kit varieties to accommodate individual needs.

Note: Shaw-Box World Series and Yale Global King hoists, which include the Pulse monitor card as standard, require a computer interface kit (sold separately) to read the data. Kit variations are as follows:

PULSE MONITOR COMPUTER INTERFACE KIT WITH USB ADAPTOR

CATALOG NO. PINTERFACEUSB

Description	Quantity
Pulse Monitor Computer Interface (9V battery not included)	1
Serial Extension Cable (6 ft.)	1
Pulse Monitor Software Disk	1
StarTech.com USB Adaptor Software Disk	1
Serial Port to USB Adaptor Cable (3 ft.)	1

Note: Kit also includes a DB9 to DB25 pin adapter for 25-pin RS232 serial communication which will not be needed in most cases.

PULSE MONITOR COMPUTER INTERFACE KIT WITHOUT USB ADAPTOR

CATALOG NO. PINTERFACEKIT

Description	Quantity	
Pulse Monitor Computer Interface (9V battery not included)	1	
Serial Extension Cable (6 ft.)	2	
Pulse Monitor Software Disk	1	

PULSE MONITOR COMPLETE KIT CATALOG NUMBERS

PCOMPLETEKIT1 = 115 VAC CONTROL PCOMPLETEKIT2 = 24 VAC CONTROL

Description	Quantity				
Pulse Monitor Card	1				
Card Mounting Bracket	1				
Pulse Monitor Computer Interface (9V battery not included) 1					
Serial Extension Cable (6 ft.)	2				
Pulse Monitor Software Disk	1				
StarTech.com USB Adaptor Software Disk	1				
Serial Port to USB Adaptor Cable (3 ft.)	1				
Pan Head Phillips Screw Self Tap #6-32 X 5/8"	6 (2 extra)				
Pan Head Phillips Screw Self Tap #10-24 X 1/4"	3 (1 extra)				
Terminal Wire Insulated Female Quick Connector Panduit Part no. DNR14-188F1B-C (tab size 0.187 X 0.020)	10 (3 extra)				
16# Insulated Wire	15 ft.				

Note: Kit also includes a DB9 to DB25 pin adapter for 25-pin RS232 serial communication which will not be needed in most cases.





PULSE MONITOR KITS (CONTINUED)

PULSE MONITOR COMPLETE KIT



Note: Kit also includes a DB9 to DB25 pin adapter for 25-pin RS232 serial communication which will not be needed in most cases.

PULSE MONITOR INDIVIDUAL CARD KIT CATALOG NUMBERS

PCARDKIT1 = 115 VAC CONTROL PCARDKIT2 = 24 VAC CONTROL

Description	Quantity
Pulse Monitor Card	1
Card Mounting Bracket	1
Pulse Monitor Software Disk	1
Pan Head Phillips Screw Self Tap #6-32 X 5/8"	6 (2 extra)
Pan Head Phillips Screw Self Tap #10-24 X 1/4"	3 (1 extra)
Terminal Wire Insulated Female Quick Connector Panduit Part no. DNR14-188F1B-C (tab size 0.187 X 0.020)	10 (3 extra)
16# Insulated Wire	15 ft.





SOFTWARE INSTALLATION

Insert the Pulse software disk into your CDROM drive. Using the **RUN** command in your start menu button, browse to your CDROM drive. Open folder 1.0.1. Double click on the **Install Pulse** file. Select **OK** and follow instructions. During the install, say yes to installing the Microsoft.net framework program if prompted. This is necessary for the Pulse software to operate.

OBSERVE MINIMUM SYSTEM REQUIREMENTS:

Operating System* - Windows XP Pro SP2, or Windows 2000 SP4.

CPU – Pentium III, 450 MHz, RAM - 256 MB.

Hard Drive Space - 50MB.

One USB Serial Port, CDROM Drive.

*Please Note: Windows 8 & 8.1 not supported.

USB ADAPTER INSTALLATION

DRIVER

- 1. Turn on computer on and boot into Windows. **Do not** have USB adapter plugged into the computer
- Insert the driver CD into your CD/DVD drive. If AutoPlay runs, then choose to "Browse the CD", otherwise access the contents of the CD via "my Computer"
- 3. In the "Prolific/PL2302X" location, open the appropriate folder for your operation system and run the setup.exe file. This will launch the driver installation wizard
- 4. Once the installation wizard completes, the drivers will be installed and ready for use.

HARDWARE INSTALLATION

- 1. Make sure the driver installation has been completed first.
- 2. Plug the USB adapter into an available USB port on the computer system.
- 3. Windows will automatically detect the USB adapter and install the drivers
- 4. Once installation is complete, the serial port will be ready for use.
- 5. If connecting the serial port to a DB25 interface, use the included DB9 to DB25 (male) adapter

VERIFYING INSTALLATION

Windows XP/Vista/7

- From the main desktop, right click on "my computer" ("Computer" in Vista/7) then select Manage. In the new Computer Management window, select Device Manager from the left window panel.
- 2. Double click on the "Ports (COM & LPT)" option. The additional ports should be visible.
- 3. Double click on the adapter
- 4. Select "Port Settings" tab
- Click on "Advanced" and at the bottom of the pop-up screen under "COM Port Number" make sure COM1, COM2, COM3 or COM4 is selected. The Pulse software will only detect COMs 1 thru 4.

INITIAL PROGRAMMING

Initial programming can be done before or after the Pulse monitor card is installed. Open the Pulse software on your computer and connect the Pulse monitor card as shown in Figure 3. It is recommended that the following parameters be set before collecting any data.

SERIAL NUMBER

In the **Serial Number Box**, enter the serial number for the system you wish to monitor. Click on the **Set** button to program the serial number.

MONITOR DATE

In the **Monitor Date Box**, click on the **Set** button to set the monitor card clock to your computers clock.

Note: If this is not done, the default time for the monitor card is midnight, January 1, 1970.

VOLTAGE

In the **Voltage Box**, enter the source voltage the motor is being powered by. Click on the **Set** button to program the source voltage.

For further information concerning these parameters, see the Software Functions section of this manual.





TOOLS REQUIRED FOR INSTALLATION

- Drill & #19 Drill Bit (ø .166")
- #1 Phillips Screw Driver
- Wire Strippers
- Connector Crimping Tool (Sized for 16# wire)

MOUNTING PULSE MONITOR CARD

- 1. Locate available space in control enclosure to fit the required 3" X 5-1/4" X 2-1/2" envelope. Use a #19 drill bit (ø .166") and drill two holes 4.75" +/- .02" apart. Attach the mounting bracket using (2) #10-24 X ¼" self-tapping screws at reference points **A**. See Figure 1.
- 2. Attach Pulse monitor card to mounting bracket using (4) #6-32 X 5/8" self-tapping screws at reference points B. See Figure 1.







WIRING

- 1. 1) Review electrical schematic. See Figure 2.
- 2. 2) See Appendix 1 for detailed wiring diagrams specific to selected Yale-Lift-Tech arrangements.



Grounded side of transformer \rightarrow c contact between temperature and overload switches (if no overload, jumper to ga terminal) \rightarrow c2	PORT
CONNECT AFTER UP LIMIT SWITCHES BEFORE TEMPERATURE AND THERMAL OVERLOAD SWITCHES	MONITOR CARD
115 VOLT OR 24 VOLT TRANSFORMER	3

FIGURE 2

AWARNING

The Pulse monitor card is electronic equipment that requires earth ground to reduce potential for false data. If a dedicated ground is not available, make sure reference ground to all control transformers have one common point.





SPECIFICATIONS

The Pulse monitor records the following information:

MOTOR EVENT PARAMETERS

Motor direction is referenced as Up or Down. The Pulse monitor can record up to two speed points. The speed points are referenced as **Slow and Fast**.

The following are all the designated motor events that can be recorded:

Motor Event	Data Filters		
Motor Up Slow	(Normal Start), (Slow), (Up)		
Motor Up Fast (Normal Start), (Fast), (Up			
Motor Down Slow	(Normal Start), (Slow), (Down)		
Motor Down Fast	(Normal Start), (Fast), (Down)		
Plug Event Excessive Plugging	(Plug Event)		
Motor Trip Up Thermal Shutdown (Motor Trip), (Up)			
Motor Trip Up Fast Thermal Shutdown	(Motor Trip), (Up)		
Over Capacity Up	(Over Capacity), (Up)		
Over Capacity Up Fast	(Over Capacity), (Up)		

CURRENT MOTOR EVENTS

The Pulse monitor records all current motor events up to a maximum of 5119 events. After 5119, each new motor event will record over the oldest motor data beginning at memory count one.

HISTORY EVENTS

The Pulse monitor records the following motor events simultaneously into the **current and history** motor event memory registers. The motor events are plug event, motor trip and over capacity. The history event register can store up to 64 occurrences before recording over the oldest data located in memory count one.

CUMULATIVE RUN TIME

Every time the motor is energized, the Pulse monitor records how long it runs and adds to the cumulative total run time. Maximum time count is 1.9 million hours. Cumulative run time is updated every 16 motor starts. Overall operating time cannot be reset to zero. Cumulative Motor Starts - Pulse monitor keeps track of overall starts of a motor. Maximum start count is 4.29 billion. The cumulative memory location is updated every 16 motor starts. Overall starts cannot be reset to zero.

MOTOR STARTS

A motor start is recognized by energization of either the slow or fast motor winding for 300ms or more.

* Pulse monitor card revision 1.4.0 - counts a motor start when either the slow or fast winding of the motor is energized. No time constraints are in place for determining a motor start.

PLUG EVENT (EXCESSIVE PLUGGING)

A plug event is recorded when the directional contactor (node 0A or 1A) is energized four times within any two second period of operation. The plug event is recorded simultaneously into current motor data and history data.

MOTOR TRIP EVENT

A motor trip event will be recorded when the monitor card terminal K1 measures 115 volts* and terminal K2 is at 0 volts. If the event occurs with all three terminals K1, K2 and 0A being at 0 volts followed by numerous occurrences of terminal K1 sensing 115 volts* and K2 remaining at 0 volts, only one event will be recorded.

OVER CAPACITY EVENT

An overcapacity trip will be recorded when the monitor card terminals K1 and K2 measure 115 volts* and terminal 0A being at 0 volts. If the event occurs with all three terminals K1, K2 and 0A being at 0 volts followed by numerous occurrences of terminal K1 and K2 sensing 115 volts* and 0A remaining at 0 Volts, only one event will be recorded.

VOLTAGE

For every motor event, the voltage will be measured.**

TIME / DATE STAMP

All motor events are recorded along with the time and date the motor event occurred. The real time clock in the Pulse monitor card has a default starting time of midnight, January 1, 1970. Once the Pulse monitor software connects to the card, you can change the default time to your computer's time by pressing the **Set** button.

- * All cited voltages are nominal referenced to ground using the 115-volt monitor card. If using the 24-volt card, all non-zero voltage references will be 24 volts.
- ** See Appendix 2 for discussion of accuracy.





DOWNLOADING MOTOR DATA

Motor event data stored in the Pulse monitor card can only be read using a personal computer (PC).

CONNECTIONS

1. Connect the Pulse monitor card, computer interface, PC and serial extension cables as shown in Figure 3.



*Note: For optional use of USB port or devices without a serial port.

- 2. Select com port
- 3. Open Pulse monitor software on computer and press the Connect button. See Figure 4.

File Edit Help			
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Connect	Serial Number	Cumulative Run Time (Hours) et 7.8	Monitor Version Software Rev. 1.4.0 Broduct Rev. 0.1.0.0
Read Events	Monitor Date Voltage	Motor Starts	View Data Type





DOWNLOADING MOTOR DATA (CONTINUED)

4. If your connection was successful, the following message **Data loaded successfully** will be displayed in the lower left corner. The monitor date, monitor version and cumulative run time / start data will also appear. See Figure 5.

-									
Connect Read Events		Serial N	lumber				Cumulative	Monitor Version	
		700 Series Test Pit Set			Set		Software Rev. 1.4		
		d Events Monitor Date			/.8		Product Rev. 0.1.0.0		
		Monitor	Date	_	voltage		Motor Starts	View Data Type	
	Graph	aph 11/16/2006 2:16:04 PM Set		460	460 Set 8335		Current C History		
	Date	Time	Voltage	Speed	Direction	Event		Filters	
	11/11/2006	07:38:16	467	Slow	Down	Norma	I Start	Plug Event Vormal Start	
	11/11/2006	07:39:07	294	Slow	Up	Norma	I Start	Motor Trip	
	11/11/2006	07:39:09	435	Fast	Up	Norma	I Start	it motor mp it over capacity	
	11/11/2006	07:39:18	467	Fast	Up	Norma	I Start		
	11/11/2006	07:39:25	467	Fast	Up	Norma	I Start	I▼ Fast I▼ Slow	
	11/11/2006	07:39:35	467	Fast	Up	Norma	I Start		
	11/11/2006	07:39:52	469	Slow	Up	Norma	I Start	🔽 Up 🔽 Down	
	11/11/2006	07:40:21	469	Slow	Up	Norma	I Start		
	11/11/2006	07:41:37	467	Fast	Up	Norma	I Start	Voltage % Deviation +/	
	11/11/2006	07:41:37	467	Slow	Up	Norma	I Start		
	11/11/2006	07:41:38	467	Slow	Up	Norma	I Start		
	11/11/2006	07:41:54	467	Slow	Up	Norma	I Start	Date From 11/11/2006	
	11/11/2006	07:42:20	469	Slow	Up	Norma	I Start	To 11/16/2006	
	11/11/2006	07:42:23	469	Slow	Up	Norma	I Start		
	11/11/2006	07:43:46	467	Fast	Down	Norma	I Start	E Time E 00:00:00	
	11/11/2006	07:43:51	469	Fast	Down	Norma	I Start	From 100.00	
	11/11/2006	07:43:54	469	Slow	Down	Norma	l Start	To 23:59:59	
	11/11/2006	07:43:56	467	Fast	Down	Norma	I Start	1	

FIGURE 5

SOFTWARE FUNCTIONS

CUMULATIVE DATA

The Pulse monitor card keeps track of total motor run time and total motor starts for the motor being monitored. The displayed cumulative data is automatically updated every 16 motor starts. Note this data cannot be reset. See Figure 6.

Pulse™ monitor		
File Edit Help		
Connect Serial Number Read Events 700 Series Test Pit Graph Monitor Date Voltage [11/16/2006 2:16:04 PM] Set	Cumulative Run Time (Hours) 7.8 Motor Starts 8335	Monitor Version Software Rev. 1.4.0 Product Rev. 0.1.0.0 View Data Type © Current C History

т



SOFTWARE FUNCTIONS (CONTINUED)

MONITOR VERSION

The Pulse monitor software and card revision number will automatically display once you connect to the card. See Figure 7.

Pulse™ monitor			
File Edit Help			
Connect	Serial Number	Cumulative Run Time (Hours) 7.8	Monitor Version Software Rev. 1.4.0
Read Events Graph	Monitor Date Voltage 11/16/2006 2:16:04 PM Set	Motor Starts 8335	View Data Type (Current C History

FIGURE 7

ASSIGNING SERIAL NUMBER

You can assign a specific serial number to the Pulse monitor card up to 20 characters for the system you wish to retrieve data from. Click on the serial number box and enter the respective serial number. Then press the **Set** button. See Figure 8.

Pulse™ monitor				
File Edit Help				
Connect	Serial Number		Cumulative Run Time (Hours)	Monitor Version Software Rev. 1.4.0
Read Events Graph	Monitor Date 11/16/2006 2:16:04 PM Set	Voltage 460 Set	Motor Starts 8335	View Data Type Current C History

FIGURE 8

SETTING TIME AND DATE

The time / date of all Pulse monitor cards default to midnight, January 1, 1970. By pressing the **Set** button in the **Monitor Date box**, the software will automatically update the time in the Pulse monitor card to match the computer being used. See Figure 9.

Pulse™ monitor				
File Edit Help				
Connect	Serial Number		Cumulative Run Time (Hours)	Monitor Version
Read Events	700 Series Test Pit Monitor Date	Voltage	7.8 Motor Starts	Product Rev. 0.1.0.0
Graph	11/16/2006 2:16:04 PM	Set 460 Set	8335	View Data Type © Current C History





SOFTWARE FUNCTIONS (CONTINUED)

SETTING MOTOR VOLTAGE

The Pulse monitor card monitors the motor voltage of your system.* Enter the correct power supply voltage required for your system, and press the **Set** button in the **Voltage box**. See Figure 10.

Pulse™ monitor				
File Edit Help		7		
Connect	Serial Number 700 Series Test Pit	Set	Cumulative Run Time (Hours) 7.8	Monitor Version Software Rev. 1.4.0
Read Events Graph	Monitor Date Volta 11/16/2006 2:16:04 PM Set	ge Set	Motor Starts	ew Data Type • Current C History

FIGURE 10

* See Appendix 2 for discussion of accuracy.

READING DATA

Pressing the Read Events button as shown in Figure 11 will read all data accumulated in the Pulse monitor card.

File Edit Help			
🎽 🖬 🎒 🖪			
Connect	Serial Number 700 Series Test Pit Set	Cumulative Run Time (Hours) 7.8	Monitor Version Software Rev. 1.4.
Read Events	Monitor Date Voltage	Motor Starts	iew Data Type



VOLTAGE GRAPH

Press the **Graph** button to read a graph showing a broad snapshot of what the voltage was for all motor events.* See Figure 12. **Note:** To view graph at a specific date or time, select pertinent date/ time in filter box.







SOFTWARE FUNCTIONS (CONTINUED)

DATA FILTERS

Data filters allow you to narrow down the specific type of data you wish to view. The default selects all motor events for review. If there is specific data you do not wish to see, simply uncheck the respective box and that data will be removed from your data grid. The filters include the different motor event types, voltage deviation, specific date and specific time. See Figure 13.

Pu	lse™ monitor						
ile	Edit Help						
6	1 🛎 🖪						
	Connect	Serial N	lumber ies Test Pit			Cumulative Run Time (Hours) Set 7.8	Monitor Version Software Rev. 1.4.0 Product Rev. 0.1.0.0
R	ead Events	Monitor	Date			Motor Starts	
	Graph 11/15/2006 2:15:04 PM Set 460 Set 8335 View Data T		View Data Type				
_	Gruph	11.1.1.		···			Current History
	Date	2 Time	Voltage	Speed	Direction	Event 🔺	Fillers
•	11/11/2006	07:38:16	467	Slow	Down	Normal Start	Version Plug Event Version Normal Start
	11/11/2006	07:39:07	294	Slow	Up	Normal Start	Motor Trip V Over Capacity
	11/11/2006	07:39:09	435	Fast	Up	Normal Start	in more the conception
	11/11/2006	07:39:18	467	Fast	Up	Normal Start	
	11/11/2006	07:39:25	467	Fast	Up	Normal Start	I✓ Fast I✓ Slow
	11/11/2006	07:39:35	467	Fast	Up	Normal Start	
	11/11/2006	07:39:52	469	Slow	Up	Normal Start	Vp Down
	11/11/2006	07:40:21	469	Slow	Up	Normal Start	
	11/11/2006	07:41:37	467	Fast	Up	Normal Start	Voltage % Deviation +/-
	11/11/2006	07:41:37	467	Slow	Up	Normal Start	i relage j i re serialentit
	11/11/2006	07:41:38	467	Slow	Up	Normal Start	
	11/11/2006	07:41:54	467	Slow	Up	Normal Start	Date From 11/11/2006 -
	11/11/2006	07:42:20	469	Slow	Up	Normal Start	To 11/16/2006 -
	11/11/2006	07:42:23	469	Slow	Up	Normal Start	
	11/11/2006	07:43:46	467	Fast	Down	Normal Start	
	11/11/2006	07:43:51	469	Fast	Down	Normal Start	1 Time From 00:00:00
	11/11/2006	07:43:54	469	Slow	Down	Normal Start	To 23:59:59
-	11/11/2006	07:43:56	467	Fast	Down	Normal Start	
		01.10.00				T T T T T T T T T T T T T T T T T T T	

FIGURE 13

VIEW DATA TYPE (CURRENT VS. HISTORY)

The **View Data Type box** allows you to choose between Current data, which is the most recent motor events up to a maximum of 5119, or **History** data. **History** data is reserved specifically for Plug Event, Motor Trip and Over Capacity events. The maximum memory count is 64 for each event type. See Figure 14.

Pulse™ monitor			
File Edit Help			
Connect	Serial Number	Cumulative Run Time (Hours) 7.8	Software Rev. 1.4.0
Read Events Graph	Monitor Date Voltage 11/16/2006 2:16:04 PM Set	Motor Starts	View Data Type © Current O History



SOFTWARE FUNCTIONS (CONTINUED)

CHANGING ORDER OF DATA GRID

You can also change the order in which you view the motor data by clicking on any of the column headers in the data grid. For example, the default order for date and time begins with the oldest date and time stored. If you wish to begin viewing from the most recent data to the oldest data, select the **Date and/or Time** headers and this will reverse the order. See Figure 15.

5	Edit Help						
E	a 🤩 🖪						
1	Connect	Serial N	umber es Test Pit			Cumulative Run Time (Hours) Set 7.8	Monitor Version Software Rev. 1.4 Product Rev. 0.1.0
R	Read Events Monitor Date Voltage Motor Star		Motor Starts				
	Graph	11/16/2	2006 2:16:04 PM	Set	460 _	Set 8335	View Data Type
_	Date	Time	Voltage	Speed	Direction	Event	Filters
	11/11/2006	07:38:16	467	Slow	Down	Normal Start	Plug Event Vormal Start
	11/11/2006	07:39:07	294	Slow	Up	Normal Start	Motor Trip V Over Capacity
	11/11/2006	07:39:09	435	Fast	Up	Normal Start	i nou np i ora capady
	11/11/2006	07:39:18	467	Fast	Up	Normal Start	
	11/11/2006	07:39:25	467	Fast	Up	Normal Start	I✓ Fast I✓ Slow
	11/11/2006	07:39:35	467	Fast	Up	Normal Start	
	11/11/2006	07:39:52	469	Slow	Up	Normal Start	Vp Down
	11/11/2006	07:40:21	469	Slow	Up	Normal Start	
-	11/11/2006	07:41:37	467	Fast	Up	Normal Start	Voltage % Deviation +/-
	11/11/2006	07:41:37	467	Slow	Up	Normal Start	
	11/11/2006	07:41:38	467	Slow	Up	Normal Start	E B I
	11/11/2006	07:41:54	467	Slow	Up	Normal Start	Date From 11/11/2006
	11/11/2006	07:42:20	469	Slow	Up	Normal Start	To 11/16/2006
	11/11/2006	07:42:23	469	Slow	Up	Normal Start	
	11/11/2006	07:43:46	467	Fast	Down	Normal Start	T Time 5 00:00:00 -
	11/11/2006	07:43:51	469	Fast	Down	Normal Start	From 100.000
	11/11/2006	07:43:54	469	Slow	Down	Normal Start	To 23:59:59
	11/11/2006	07:43:56	467	Fast	Down	Normal Start	1
-							

FIGURE 15

SAVING AND PRINTING MOTOR DATA

Once you have successfully downloaded the motor data to the Pulse monitor, you can save or print the data using either the **File Menu** or **Save** and **Print Hot Buttons**. The file will be automatically saved as an **.xml** file. Use the Pulse monitor software any time you wish to review or print the file.





TROUBLESHOOTING CHART

Symptom	Corrective Action
Prompted Message: Pulse monitor could not be read. Check cable connections and/or 9V battery located in the computer interface before attempting to reconnect.	 Check to make sure the USB connections and/or serial connections are secure. Make sure the computer interface has a 9V battery installed and that the battery is good. Make sure printed circuit board in the computer interface was not inadvertently switched around when the 9V battery was installed. Labeled connectors on printed circuit board must match interface labeling. le: Connect to Computer or Connect to monitor card Replace 9-wire serial cables. If the problem still exists, replace the computer interface.
Prompted Message: This card is blank, no records have been written to it yet; data displayed is not accurate.	If the card is new, upon connection you will get this message. Once the Pulse monitor card begins accumulating data, the message will disappear.
False motor trips. Example: Thermal trip in down direction for hoist motion.	Check K1 or K2 input of Pulse card for floating voltage. Example: If motor is moving in down direction, K1 and K2 should read 0 V. If K1 or K2 reads other than 0 V, check all control transformers to verify they have a common ground. Provide common ground as necessary.
Event column of the data grid is blank.	When the storage of events has reached memory capacity, a blank event is produced to signify the overwriting of older events. A blank event will occur in both the current and history data. Disregard as an actual event.
Event has been recorded with a 1971 date stamp after the date/time has been set on the card.	The date indicates that as power was applied to terminal 91 on the monitor card, voltage was already present on either terminal K1,K2,OA or 1A, then removed within 1 second of power being applied to terminal 91. In the first second of turning on power, avoid applying a run command.
Motor Starts field equals 4294967295 and the Run Time (Hours) field equals 1193046.5	The card has not accumulated a total of 16 motor starts which is required for the Motor Starts and Run Time fields to update. Accumulate a minimum of 16 motor starts before attempting to read card data.
Data not downloading	Check com port on adaptor and pulse monitor software.





APPENDIX 1

WIRING DIAGRAMS

2-Speed Global Series 3, with geared limit switch, motor thermal switch, thermal overload relays and overcapacity limit switch.





APPENDIX 1 (CONTINUED)

WIRING DIAGRAMS

Global Series 3 with MAGNETEK G+ Mini variable frequency drive, geared limit switch, motor thermal switch and overcapacity limit switch.





APPENDIX 1 (CONTINUED)

WIRING DIAGRAMS

2-Speed 700 Series hoist with geared limit switch, block limit switch and motor thermal switch.







APPENDIX 1 (CONTINUED)

WIRING DIAGRAMS

2-Speed 800 Series hoist with geared limit switch, block limit switch and motor thermal switch.





APPENDIX 1 (CONTINUED)

WIRING DIAGRAMS

1-Speed Cable King with geared limit switch, block limit switch, motor thermal switch and overcapacity limit switch.





APPENDIX 1 (CONTINUED)

WIRING DIAGRAMS

Cable King with MAGNETEK G+ Mini variable frequency drive, geared limit switch, block limit switch, motor thermal switch and overcapacity limit switch.





APPENDIX 1 (CONTINUED)

WIRING DIAGRAMS

2-Speed trolley with motor thermal switch.





APPENDIX 2

VOLTAGE MEASUREMENT ACCURACY

While the Pulse monitor itself is capable of +/-5% voltage measurement accuracy, two additional factors may further decrease accuracy. Motor voltage is calculated using the control voltage powering the Pulse monitor. This calculation is based on the ideal ratio of the control transformer (primary voltage to secondary voltage). Any variation in the control transformer ratio will consistently skew the motor voltage data. Additionally, this voltage measurement is made at the point where the Pulse monitor is connected. If this point is significantly removed from the motor being monitored, a noticeable voltage drop may exist. The user is cautioned to consider both these contributing factors while interpreting the stored voltage data.

REPLACEMENT PARTS

Description	Part Number
Serial Port to USB Adaptor Cable	23596401
Serial Extension Cable	23386403

CUSTOMER SERVICE

For Customer Service, please call 1-800-888-0895





NOTES





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